

ADDENDUM #1

RFP-2022-DCYF-01-AFTER After-Hours DCYF Central Intake Hotline

On December 30, 2020, the New Hampshire Department of Health and Human Services published a Request for Proposal to solicit vendors to receive and screen reports of abuse and neglect for the Department's Division of Children, Youth and Families (DCYF) from 6:30pm to 7:00am on weekdays as well as twenty-four (24) hours a day on weekends and holidays, which is referred to as the "after-hours hotline." The selected Vendor will be required to conduct this work efficiently, accurately, and consistently to enable an effective DCYF response that promotes child safety and family well-being.

The Department is publishing this addendum to:

1. Delete and replace Section 6, Compliance, Subsection 6.4, Procurement Timetable, with the following:

6.4 Procurement Timetable

Procurement Timetable		
All times are according to Eastern Time. DHHS reserves the right to modify these dates at its sole discretion.		
Item	Action	Date
1.	Release date for RFP	12/30/20
2.	RFP Questions Submission Deadline	01/07/21 by 5:00pm
3.	Department Response to Questions Published	01/19/21 by 5:00pm
4.	Proposal Submission Deadline	02/09/21 by 11:59 p.m.